Utility construction projects that impact how your drinking water is delivered may cause temporary changes to the taste or odor of your drinking water. City Utilities is committed to providing great water and dependable service, adaptive to the ever-changing climate and necessary to ensure consistency in water quality. Occasionally, you may notice in drinking water that may cause taste, color and odor. These types of problems are not necessarily caused for health reasons; however, we monitor closely to prevent any health hazards at your faucet. If you are concerned, you are encouraged to contact City Utilities to call 311. City Utilities posts notices of these projects on their website and in their drinking water bills.

An essential part of the regulatory requirement of drinking water protection and treatment is providing adequate treatment to prevent any harmful contamination. Our drinking water treatment plants are designed and operated to meet or exceed all federal, state and local regulations and any revisions. The City of Fort Wayne Water Treatment Plant is designed to remove harmful substances from raw water, ensuring it meets all federal and state standards before it is delivered to your tap. The City of Fort Wayne Water Treatment Plant is monitored 24 hours a day, 7 days a week, 365 days a year to ensure that the water is safe to drink.

In addition, City Utilities is committed to providing great water and dependable service in times of crisis. In 2020, Fort Wayne was the recipient of the American Water Works Association’s 2020 Water Utility of the Year. The award recognizes the highest performance levels in providing healthy, clean drinking water to its customers.

Fort Wayne City Utilities

City Utilities

Letter from the Director

Safe, abundant water that not only is safe to drink but also is something we can enjoy every day is crucial to our well-being. Fort Wayne has been named a "Most Livable City" by Money Magazine every year since 2013, specifically intended to increase water capacity and reliability for the future.

As a result of the improved rating, Fort Wayne residents have a better quality water, superior sewer service, and a reliable distribution system that supports more than 300,000 residents and businesses. Our goal, from 2013 to 2024, is to replace 115 miles of water main pipes. Through the end of last year, we had replaced 45 miles. In 2019, we replaced 43. By the end of last year, we had replaced 43 miles of water main pipes. In 2020, we will replace at least 50 miles of water main pipes.

Protection Rating

Some of the investments we make in the water system are specifically intended to increase water capacity and reliability for Fort Wayne. To ensure that these investments and the work we do at City Utilities are partnering with the professionals at the Fort Wayne Fire Department, City Utilities has earned the Fire Department Protection rating in 2018 from Class 1 to Class 2. A community’s SIR rating helps determine what property owners pay for insurance. As a result of the improved rating, Fort Wayne residents have a better probability for less property owners to need insurance.

Water Quality

Superior Quality - Fort Wayne is a member of the St. Joseph River Watershed Initiative Partnership, a non-profit organization focused on protecting the St. Joseph River in the part of south central Michigan. Its mission is to protect the quality of water in the St. Joseph River before it gets to Fort Wayne. The St. Joseph River Watershed Initiative is a non-profit organization focused on protecting the quality of water in the St. Joseph River before it gets to Fort Wayne. The initiative is part of the river system that protects the environment. The EPA supports its use and has found it to be an effective means to control the variety of materials used in plumbing components inside lead service lines and protect the environment. Proper plumbing practices to reduce lead service lines and protect the environment.

The water delivered to your tap is safe to drink and meets all federal, state and local standards. Our drinking water treatment plants are designed to remove harmful substances from raw water, ensuring it meets all federal and state standards before it is delivered to your tap. The City of Fort Wayne Water Treatment Plant is monitored 24 hours a day, 7 days a week, 365 days a year to ensure that the water is safe to drink.

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Some people may be more vulnerable to contaminants in drinking water than the general population. Persons such as: persons with weakened immune systems; children; the elderly; pregnant women; and, people with certain chronic diseases or conditions. People who have concerns about their health should consult their health care providers.

Cryptosporidium is a microscopic organism that may be found in surface water such as rivers, lakes and streams throughout the United States. Ingestion of Cryptosporidium may cause cryptosporidiosis, an abdominal infection. Symptoms of the infection include diarrhea, nausea, vomiting, and fatigue. The illness may last for several weeks. However, immunocompromised people, infants, some elderly people and infants, can be particularly at risk for infections.

In 2019, the highest level of Cryptosporidium found in the river water is sent to you. To guard against any possibility that Cryptosporidium could be present in Fort Wayne's drinking water, City Utilities added a new water disinfection process in 2014 that uses ultra violet light to inactivate infectious agents such as Cryptosporidium. Although this process significantly reduces the risk of infection by this organism's sporozoans, it is not designed to remove or deactivate these "germs."

Guidelines from the US EPA have determined that the concentration of these substances does not require treatment techniques that City Utilities are currently using to remove or reduce these contaminants. If only one sample is tested, no range is listed. City Utilities' water main located in the school now has been in service for at least five years in the northeast Indiana area. It is the responsibility of each water utility to ensure that the water it delivers to its customers is safe to drink.

City Utilities' water. 2019, and the school now has meet State standards. Following an expansion, Cedarville Elementary discovered that some schools in the northeast Indiana area. The school now has been in service for at least five years in the northeast Indiana area. It is the responsibility of each water utility to ensure that the water it delivers to its customers is safe to drink.


table shows substances that are regulated by the US EPA that were detected in Fort Wayne's finished drinking water between January 1 and December 31, 2019. Results of all tests per site were below the US EPA's Action Level (AL). The location running annual average for the site with the highest individual result of 65.7 was 39.675 ppm. This site is located in the St. Joseph River and finished drinking water, to ensure that any Cryptosporidium that may have been removed or deactivated in the water treatment process was able to remain or reduce substantially to "zero."