

# PAYING YOUR BILL

**City Utilities gives you choices to make it easy, safe and secure!**



Fort Wayne City Utilities is pleased to offer our water, sewer and stormwater customers a number of options for utility bill payments – including a new self-service kiosk in Citizens Square at 200 E. Berry Street. All of the payment options shown here are safe and secure and guarantee that your payment will be posted to your account in the shortest amount of time possible.

## SELF-SERVICE

**NEW! – Try our Self-service kiosk. It's quick and easy!**

This computer terminal is located inside the lobby of Citizens Square at 200 E. Berry Street. The payment kiosk lets you pay with cash, check, debit or credit card. (A small convenience fee will be applied to credit or debit card payments.) Simply scan your bill and insert your method of payment. The "cart" functionality allows you make a payment on multiple accounts with just one transaction. The kiosk is available anytime Citizens Square is open.



## ON-LINE

**One-Time Payment through [www.cityoffortwayne.org/utilities](http://www.cityoffortwayne.org/utilities)**

Go to our webpage and click on "Pay My Bill" on the top right side of the page. You will be taken to our payment portal where you can make a one-time payment using an electronic check, credit or debit card. Our payment processing service does charge a small convenience fee for using a debit or credit card.

## AUTOPAY

AutoPay allows you to have your utility bill payment withdrawn directly from a checking or savings account or applied to your debit or credit card. Call the Customer Relations Department at (260) 427-1234 to enroll in AutoPay or to make changes to your current enrollment.

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## BY PHONE

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### Payment by Phone

Use the Interactive Voice Response (IVR) System to make a payment at anytime by calling (260) 427-1234. You may pay by phone using an electronic check, credit card or debit card. A convenience fee will be applied to credit or debit card payments.

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## IN PERSON

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### At Our Office

Of course you may make a payment by visiting the friendly cashiers at our office in Suite 130 in Citizens Square at 200 E. Berry Street. Walk-in and phone service hours for the Customer Relations Department are 7:30 AM – 5:30 PM, Monday – Friday. Mondays and Fridays are the busiest days in the Customer Relations Center, so for faster service consider calling or visiting during the middle of the week.

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## DROP BOX

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### Convenient Drop Boxes

If you are making a payment by check and just need to drop it off, we have two convenient drop box locations. A drive-up drop box is located on the south side of Berry Street in front of 200 E. Berry and may be accessed by cars headed west on Berry Street. Another drop box is located inside the lobby of Citizens Square near the entrance to the City Utilities Customer Relations Department.

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## EBILLING

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### For even greater convenience and to reduce paper waste...

Enroll in eBilling by going to [www.CityofFortWayne.org](http://www.CityofFortWayne.org) and clicking "Pay My Bill." Register by selecting a username and password. You will need your customer and account number to access your account. Once you have successfully registered, you can select paperless eBilling. EBilling provides you with an email notification when your bill is ready. You may then view the bill on-line and select a payment method.



CITY OF FORT WAYNE

Tom Henry  
Mayor



# Bike Share

for the people of Fort Wayne

## Fort Wayne Bike Share Annual Membership Rates Cut in Half!

Memberships  
are now just  
**\$30/year,**  
**\$25/year** if you  
use the promo  
code **GoBike365.**



Join Bike Share and have access to six stations and 30 bikes located throughout downtown Fort Wayne. Great for running errands, biking to lunch or just having fun!

Visit <http://Bike.Zagster.com/FortWayne> to learn more and sign up now for your membership.



CITY OF FORT WAYNE

Tom Henry  
Mayor

**YOU'RE INVITED**



presents

**3 RIVERS**

**2nd Annual  
Pedal, Paddle,  
and Play event**

**You're invited to this ALL AGES event** to explore Fort Wayne from a new perspective to learn about our rivers and **earn chances to win \$1000s** in prizes including a complete **Kayak Package!**

**Saturday, June 10th  
Noon to 8pm**

**Fort Wayne Outfitters and Bike Depot  
1004 Cass Street**

Also, enjoy the **Sweetwater Sound after party** with live local talent, food trucks, and Don Hall's beverage service from 4pm - 8pm.

- **Discounted Registration thru May 26th** (kids 15 & under free with paying adult).
  - After Party \$5 for non-participants (participants free)
  - The PPP is the sole fund raiser for the **Northeast Indiana Water Trails.**

**For More Details Visit**

<https://www.facebook.com/NEIndianaWaterTrails/>

Register at [www.GetMeRegister.com](http://www.GetMeRegister.com)



**SEE YOU ON THE WATER!!**



Chuck and Lisa  
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