

City Utilities Invites You to Use Our Upgraded On-line Payment Portal

Pay My Bill



GO TO:

CityofFortWayne.org/utilities and click "Pay My Bill"

NEW USERS

- If you haven't used the payment portal before you'll register as a new user.
- You'll need your customer and account number from your bill.
- You'll select a username and password, then you may use a variety of services.

RETURNING USERS

- If you used City Utilities' on-line payment portal in the past but have not yet registered as a user of the new, upgraded payment portal that became available on Feb. 20, you will need to register as an on-line user as described above.
- Once you have registered to use the upgraded portal, you'll just need to sign-in the next time you want to use on-line services.

MAKE A ONE-TIME PAYMENT

If you have your City Utilities' bill and you just want to make a quick, convenient one-time payment...

You can do that through the payment portal without registering as a user. However, registered users have many more account management options.

HAVE QUESTIONS?

If you have account or bill payment questions or just need a little help registering at the City Utilities payment portal...

Use the live CHAT function found at www.cityoffortwayne.org/utilities or call City Utilities Customer Relations at (260) 427-1234.

Customer Relations Department hours are
7:30 AM – 5:30 PM, Monday – Friday, except holidays.



CITY OF FORT WAYNE

Tom Henry
Mayor



BACKFLOW PREVENTION DURING IRRIGATION SEASON

Backflow is a reversal in direction of the normal flow of water in a piping system. If backflow occurs in a public drinking water system, it can allow contaminants and pollutants to accidentally enter the drinking water system. Backflow in a public water system can cause a public health emergency. Fortunately, there are ways to prevent backflow from occurring.

Do you have an in-ground lawn irrigation system?

Lawn irrigation systems discussed below may be affected by backsiphonage. Backsiphonage can occur when water pressure in the public system is reduced as the result of a water main break or other event. The installation and maintenance of a backflow prevention assembly can help protect you and your neighbors from a backflow incident. The assembly mechanically stops the water from flowing backward if pressure in the public water system drops, causing backsiphonage. It's a good idea to install a backflow prevention assembly and to have it tested annually. State law requires installation and annual testing of a backflow prevention assembly on most types of in-ground irrigation systems. (327 IAC 8-10)

Have you ever put the end of the garden hose into a bucket of soapy water or sprayed insecticide or fertilizer with a garden hose sprayer?

These actions seem harmless, but they create cross-connections that could endanger the health and safety of you and your neighbors if backflow were to occur. If the water supply pressure drops creating backsiphonage while the hose is submerged or attached to a chemical sprayer, contaminants could be sucked back into your water pipes and the public water supply. A Hose Bibb Vacuum Breaker (HBVB) is an inexpensive temporary backflow preventer that can eliminate this type of cross-connection. You can find an HBVB at a variety of local hardware stores.



HOSE BIBB VACUUM BREAKER

If you have questions about Fort Wayne City Utilities Cross Connection Control and Backflow Prevention Program please

contact us at (260) 427-1234 or

CrossConnectionControl@cityoffortwayne.org

www.cityoffortwayne.org/utilities/backflow-prevention.html

Catching Rain FortWayne



Green Infrastructure
Initiative



City Utilities Plans Rain Garden Workshops for Spring 2017

Looking for a way to turn the rain water runoff from your roof into a beautiful, functional garden?

Let Fort Wayne City Utilities show you how to create a rain garden using native plants.

JOIN US FOR A FREE WORKSHOP!



Saturday, April 8, 8:30 AM – Noon

University of Saint Francis,
Pope John Paul II Center, Classroom 115

Thursday, April 20, 5:30 PM – 9:00 PM

Citizens Square – Omni Room 200 E. Berry Street

Saturday, April 29, 10:30 AM – 2:00 PM

Dupont Library, 536 E. Dupont Rd.

Saturday, May 6, 8:30 AM – Noon

McMillen Community Center, 3901 Abbott Street

Workshops are offered at no cost, but we do ask that you pre-register by calling 311.

Incentives continue to be available for homeowners inside the Fort Wayne City limits who install a rain garden on their property, but you must attend a workshop to qualify.

For more information about the rain garden program, please check our website: www.CatchingRainFW.org.

City Utilities will have more information at the Earth Day celebration hosted by the Little River Wetlands on Sunday, April 30, 2017. Check their website at www.lrw.org for more information.

Learn more about rain gardens and native plants at the

NATIVE PLANT SALE

Saturday, May 27 9:00 AM – NOON

Salomon Farm Park, 817 W. Dupont Road

- Riverview Nursery will be selling native and rain garden plants and rain garden kits
- Informational displays and experts available to answer questions about rain gardens and incorporating native plants into landscaping
- Light refreshments

Do you know of an area in the community that needs to be cleaned



The City of Fort Wayne's annual spring cleaning event
– **The Great American Cleanup** –
will be held **Saturday, May 20, 2017**
at locations all over our City.

WE NEED YOUR HELP

Show your community pride by lending a hand to clean up littered roadsides, parks, trails and river ways.

Groups and individuals are encouraged to participate.

Select or request an area to clean and register at <http://www.cityoffortwayne.org/greatamericancleanup>

Fort Wayne provides supplies: T-shirts, gloves, and garbage bags. Register by May 1 to receive supplies.

In addition, May 20 will be a free yard waste drop off day at City Utilities Biosolids Facility at 6202 Lake Avenue. Yard waste including leaves, clippings, and branches may be

dropped off at no cost for Fort Wayne residents in private vehicles. Charges will apply to commercial vehicles. Hours are 8:00 AM – 6:00 PM.

Learn more and register at <http://www.cityoffortwayne.org/greatamericancleanup>. You may also email greatamericancleanup@cityoffortwayne.org or call 427-1345 with any questions.



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