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# Accessing Your HSA Account

Once you have opened your account on our website and have received your welcome letter in the mail, you will be able to access your HSA in the following ways:

## Online Banking

If you chose to receive a debit card, you can sign up for free online account access by visiting **theHSAauthority.com** and following these steps:

1. Click on "Sign Up Now" in the account login box on the left-side of the page
2. Enter your HSA Authority debit card number
3. Enter the PIN number associated with that card
4. Enter the last six (6) digits of your Social Security number

You may also contact our Client Care Center for assistance with enrolling in Online Banking.

### Helpful hints for using Old National's Online Banking:

- If you do not remember your User ID or Password, you can use the online "Forgot User ID?" or "Password?" features. The information will be emailed to you.
- For security purposes, after 90 days of inactivity (no logins) your online access ID and password will expire and you will need to start at "Sign Up Now" and re-enter your information.

## eStatements

To elect free monthly online statements, log in to Old National online banking through our website at **theHSAauthority.com** and complete these steps:

- Select eOptions tab
- Check box by each account for which you want eStatements
- Select Save once you are finished.

## TouchTone Banking

For general banking inquiries, such as balance and deposit information, reviewing check card or ATM transactions, follow these steps to set up your 24-hour automated telephone banking access:

1. Call 1.800.731.2265
2. Select Option 1 for TouchTone Banking
3. Select Option 2 to set up TouchTone Banking
4. Enter your HSA Authority debit card number
5. Enter the PIN number associated with that card
6. Enter the last four digits of your Social Security number

If you opted to not receive a debit card, you may contact our Client Care Center for assistance with setting up TouchTone Banking.

## Account Support

**Customer Care:** 888.472.8697, option 1, Monday through Friday 8am–8pm and Saturday 8am–1pm ET

**Online:** Visit **theHSAauthority.com** for a list of eligible expenses, forms, FAQ's, tools, and more.

**Address:** The HSA Authority  
PO Box 11454  
Fort Wayne, IN 46858

**Changes to your account:** When changes need to be made to your account, you can find all applicable forms at the HSAAuthority.com by clicking the "Forms" tab at the top of the page. Please Note: Changing your address with your employer does not automatically update the address on your bank account. Please submit the Address Change form found at theHSAauthority.com.