INFORMATION SYSTEMS

Mission Statement

The Information Systems Department is responsible for providing quality, reliable and cost effective information systems and services to the City of Fort Wayne. These services are necessary for city departments to provide the citizens and businesses with efficient quality products and services.

Goals & Objectives

Many of the goals and objectives will require review and approval by the Executive Information Management Committee, City Data Board, and possibly City Council in order to implement. The overall completion of the goals and objectives partially stated here will take 3 to 5 years to rollout. The aforementioned approval/funding and resource requirements will be the determining factor.

- 1. Develop, implement, and enforce effective Information Technology (IT) policies.
- 2. Ensure all city locations have a productive level of connectivity to IT infrastructure.
- 3. Develop and implement a cost conscience PC refresh program that does not retard productivity.
- 4. Optimize the City's invest of CYBORG (City payroll system) by remaining current with the vendor's major software releases and utilizing more features.
- 5. Develop and implement plans for a One-Call to City Hall Center.
- 6. Plan and implement updates/changes to the City of Fort Wayne's current internet and intranet websites.
- 7. Upgrade the Public Safety Mobile Messaging Switch (800 MHz) to optimize textual information capabilities.
- 8. Update several conference rooms including City Chambers.
- 9. Ensure the viability of city IT infrastructure.
- 10. Optimize the City's investment of Hansen (Asset Management System) by investigating, recommending, and implementing additional modules.
- 11. Optimize the City's invest of Spillman (Public Safety System) by investigating, recommending, and implementing additional modules.
- 12. Provide updated software and hardware tools for IT staff.
- 13. Investigate, recommend, and implement updates or changes to current financial system.
- 14. Investigate, recommend, and implement city self-servicing via web delivery.

INFORMATION SYSTEMS Dept # 010-021-OFFC

| 2007 BUDGET COMPARISON | | 2005 <u>ACTUAL</u> | 2006 APPROVED THRU 06/30/06 | | | 2007 SUBMITTED | ı | \$ INCREASE (DECREASE) FROM 2006 APPR TO 2007 | % CHANGE FROM 2006 APPR <u>TO 2007</u> |
|---------------------------|----|-----------------------|-----------------------------------|-----------|----|-------------------|----|--|--|
| 4111 WAGES-REG | \$ | 95,615 | \$ | 128,176 | \$ | 140,941 | \$ | 12,765 | 9.96% |
| 4131 PERF | | 4,781 | | 7,050 | | 8,809 | | 1,759 | |
| 4132 FICA | | 6,923 | | 9,805 | | 10,782 | | 977 | |
| 4134 GROUP HEALTH INSUR | | 14,004 | | 15,700 | | 17,000 | | 1,300 | |
| 4136 UNEMPLOYMENT | | 60 | | 64 | | 141 | | 77 | |
| 4137 WORKERS COMP | | 276 | | 96 | | 156 | | 60 | |
| 413A PERF/FRINGE | | 2,868 | | 3,845 | | 4,228 | | 383 | |
| TOTAL 4100 | \$ | 124,527 | \$ | 164,736 | \$ | 182,057 | \$ | 17,321 | 10.51% |
| 4212 STATIONARY/FORMS | \$ | 1,626 | \$ | 24,950 | \$ | 2,000 | \$ | (22,950) | |
| 4213 COMPUTER SUPPL | | 31,437 | | 24,000 | | 30,000 | | 6,000 | |
| 4219 OTHR OFFC SUPPL | | 636 | | 1,500 | | 1,500 | | - | |
| 4231 GASOLINE | | 442 | | 787 | | 1,140 | | 353 | |
| TOTAL 4200 | \$ | 34,141 | \$ | 51,237 | \$ | 34,640 | \$ | (16,597) | -32.39% |
| 4314 CONSULT SRVCS | \$ | 1,258,116 | \$ | 1,646,827 | \$ | 1,920,000 | \$ | 273,173 | |
| 431H BANK SERVICE | Ψ | 348 | Ψ | 588 | Ψ | 600 | Ψ | 12 | |
| 431K SEMINAR FEES | | 3,695 | | 5,000 | | 6,500 | | 1,500 | |
| 4321 FREIGHTS | | 190 | | 150 | | - | | (150) | |
| 4322 POSTAGE | | 333 | | 500 | | 240 | | (260) | |
| 4323 TELEPHONE | | 39,058 | | 42,066 | | 48,000 | | 5,934 | |
| 4324 TRAVEL | | 1,808 | | 4,000 | | 4,000 | | - | |
| 4326 MILEAGE | | 164 | | 600 | | 1,200 | | 600 | |
| 432L LONG DISTANCE | | 808 | | 1,080 | | 1,080 | | - | |
| 4331 PRINTING | | - | | - | | 120 | | 120 | |
| 4332 PUB LEGAL | | - | | 187 | | 1,700 | | 1,513 | |
| 4342 LIABILITY INSUR | | 228 | | 72 | | 38 | | (34) | |
| 4343 DISC ON BOND | | - | | 10 | | 5 | | (5) | |
| 4344 OTHER CASUALTY INSUR | | 9 | | - | | - | | - | |
| 4345 AUTO INSUR | | 208 | | 305 | | 319 | | 14 | |
| 4363 CONT OTH REP | | 393 | | 4,239 | | 3,000 | | (1,239) | |
| 4367 MAINT SOFTWARE | | 338,776 | | 483,701 | | 541,724 | | 58,023 | |
| 4369 CONT SRVCS | | 49,721 | | 65,500 | | 130,000 | | 64,500 | |
| 436A MAINT HARDWARE | | 112,701 | | 119,000 | | 117,900 | | (1,100) | |
| 436N GARAGE NON-TARGET | | - | | - | | - | | - | |
| 436T GARAGE TARGET | | 2,388 | | 3,372 | | 3,384 | | 12 | |
| 4373 COMPUTER RENT | | 259,092 | | 267,041 | | 267,036 | | (5) | |
| 4377 CC BLD PKG | | 25 | | - | | - | | - | |
| 4391 SUBS & DUES | | - | | 5,000 | | 5,000 | | - | |
| 439B MASTER LEASE | | - | | 329,500 | | 607,732 | | 278,232 | |
| TOTAL 4300 | \$ | 2,068,061 | \$ | 2,978,738 | \$ | 3,659,578 | \$ | 680,840 | 22.86% |
| 4444 PUR OTHR EQUIP | \$ | 110,318 | \$ | 135,000 | \$ | _ | \$ | (135,000) | |
| 4445 PUR COMPUTER | * | 29,836 | • | - | + | - | • | - | |
| 4446 PUR SOFTWARE | | 33,118 | | - | | - | | - | |
| 4454 BETTERMENTS | | (6,436) | | 125,000 | | - | | (125,000) | |
| TOTAL 4400 | \$ | 166,836 | \$ | 260,000 | \$ | - | \$ | (260,000) | -100.00% |
| TOTAL EXPENSES | \$ | 2,393,565 | \$ | 3,454,711 | \$ | 3,876,275 | \$ | 421,564 | 12.20% |

| | Information Systems 2007-2 | 011 Capit | tal Improv | ement Pro | ogram | | | | | |
|-----------------------------|---|----------------|-----------------|-------------|--|---------|---------|--|--|--|
| | FUNDING SOURCE CODE: | GRP-Grant F | ending | | PT-Property Tax | | | | | |
| | CC-Cumulative Capital Fund | LE-Lease | | | RB-Revenue Bond | | | | | |
| | CDBG-Community Development Block Grant | InfraBd-Infras | structure Bond | | ST-State Source SU-Sewer Utility SWU-Stormwater Utility TIF-Tax Increment Financing | | | | | |
| | CEDIT-Co. Economic Development Income Tax | | oads & Streets | | | | | | | |
| | CO-County Source | MISC-Miscel | | | | | | | | |
| | FED-Federal Source | | ehicle Highway | | | | | | | |
| GOB-General Obligation Bond | | | Cumulative Bldg | | UF-User Fee | | | | | |
| | GRA-Grant Approved | PS-Private S | ource | | WU-Water Utility | | | | | |
| Item # | Project Title & Description | Funding | | Expenditure | | | | | | |
| | ,, | Source | 2007 | 2008 | 2009 | 2010 | 2011 | | | |
| 1 | Software for City Webmaster | CC | 10,000 | 10,000 | 10,000 | 10,000 | 10,000 | | | |
| 2 | Telephone Replacements | CC | 5,000 | 5,000 | 5,000 | 5,000 | 5,000 | | | |
| 3 | Additional Disk Space for Servers | CC | 25,000 | 7,000 | 7,000 | 7,000 | 7,000 | | | |
| | (Cubis, Cyborg, Spillman, video, photos, data storage) | | | | | | | | | |
| 4 | Network Tools for ACS Staff | CC | 10,000 | 10,000 | 10,000 | 10,000 | 10,000 | | | |
| 5 | Analytical tools/development tools | CC | 15,000 | 15,000 | 15,000 | 15,000 | 15,000 | | | |
| 6 | E-City | LE-2006 | 300,000 | 300,000 | 300,000 | 300,000 | 200,000 | | | |
| 7 | Fiber to Remote Locations (PSA and WPC) | MISC/WU | 400,000 | 80,000 | 80,000 | - | - | | | |
| 8 | Messaging Switch upgrade (replace an aging 800 switch w/EDVO) | LE-2006 | 125,000 | - | - | - | - | | | |
| | | CC | 125,000 | - | - | - | - | | | |
| 9 | Servers (SAN - Application migration continuation) | LE-2006 | 150,000 | - | - | 150,000 | | | | |
| 10 | Network Upgrades | CC | 25,000 | - | 250,000 | - | 250,000 | | | |
| 11 | Hansen - Modules/CAL's | CC | 250,000 | - | - | - | - | | | |
| 12 | Spillman Software Upgrades | CC | 175,000 | - | 175,000 | - | - | | | |
| 13 | IT Contract Research | CC | 75,000 | | | | | | | |
| 14 | Disaster Recovery Strategy | CC | - | 200,000 | - | - | - | | | |
| 15 | Mobile Computing Strategy | CC | 75,000 | 75,000 | 100,000 | 100,000 | - | | | |
| 16 | Parks POS and Asset Management Software | CC | 50,000 | - | - | - | - | | | |

The intent of the CIP for 2007 is to finish the upgrades to the City's infrastructure and software base. There are three main components to the proposed capital improvement: software, development, and hardware.

1,815,000

Software:

TOTAL

Items 1,5,8,9,16

This covers software purchases to enable the City's webmaster more tools to enhance and improve the City's current environment.

Development:

items 8,11,12,13

This covers development of key components for improving access to services and benefits for all citizens and businesses in Fort Wayne, including web development for payment and information access.

Hardware:

Items 2,3,4,6,7,8,9,10

This covers ongoing upgrades/replacement of existing hardware systems.

952,000

597,000

497,000

702,000

STAFFING LEVELS BUDGETED Information Systems

| | EXEMPT GRID/* | | | | | | | | | | | | | |
|----------------------------|------------------|----|------|------|------|------|------|------|------|------|------|------|------|------|
| CLASSIFICATION TITLE | UNION | 99 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 |
| | | | | | | | | | | | | | | |
| Webmaster | E | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Chief Technology Officer | | | | | | | | | | | | | | |
| /Chief Information Officer | ı | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| TOTAL | | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |

^{*} Represents Grid and Salary Ordinance changes