

Please evaluate your overall experience at our shelter in terms of courtesy, competency, and professionalism.

Excellent Good Average Fair Poor

From your observations while at the shelter, please rate the care that was given to the animals.

Excellent Good Average Fair Poor
(If Fair or Poor, please tell us why on the back of this sheet).

How is your pet's health today?

Excellent Good Average Fair Poor

What is your family's level of satisfaction with your adopted pet?

Very Satisfied Somewhat Not at all satisfied

How well has your new pet settled into your home?

Very well Somewhat Having difficulty

Please share with us where your new pet sleeps at night? _____

Were you greeted upon entering our adoption program?

YES NO

Did you feel that the staff and volunteers were helpful in answering your questions?

YES NO

At your appointment for pick up, was the information clearly explained to you regarding the vaccinations given, the veterinary exam card, your spay/neuter deadline, etc?

YES NO

Did you read the informational handouts included in your adoption folder (Crate Training, Keeping Your Cat Indoors, etc.)?

YES NO

If you did read the informational handouts, did you find them to contain useful information?

YES NO

If you adopted a dog, do you plan on attending training or obedience classes with him?

YES NO

In the future, would you consider adopting again from Fort Wayne Animal Care & Control or would you recommend our adoption services to others?

YES NO

How did you hear about our adoption program?

WWW.FWACC.ORG

NEWS CHANNEL

PUBLIC ACCESS CHANNEL

RADIO

PETFINDER.COM

MOVIE THEATER

SIGN AT FRONT OF BUILDING

THE CITY WEBSITE

OTHER _____

Please tell us why you chose to adopt a pet from Fort Wayne Animal Care & Control:
